Online Survey Results

46 Total Number of Surveys

1. What Nautilus Card functions do you use (or have you used in the past)? Please check all that apply.

<table>
<thead>
<tr>
<th>Official ID</th>
<th>Library - check out</th>
<th>Library - database searches</th>
<th>Financial Aid Pick-up</th>
</tr>
</thead>
<tbody>
<tr>
<td>33</td>
<td>27</td>
<td>15</td>
<td>11</td>
</tr>
</tbody>
</table>

2. Of the functions you haven't used, was it because: Please check all that apply.

- [ ] You didn't know about the function
- [ ] The function wasn't useful to you
- [ ] Other. Please explain:

3. What other services/functions would you like to see offered by the Nautilus Card office?

- Would like to see it accepted at local off-campus businesses.
- Somehow getting the community involved and using it for student discounts, etc.
- I put the major part of my funds on food service.
- I did not put money on my card, I was not sure of how much I would spend on-campus, so
- Hey I was wondering if there is anyway that we could put money on the NC online? I think it
- Computer access to computers in the sail & cyber lounge on campus credit as well as debit.
- The card has not been required for anything I needed at the FWB branch.
- Copying, purchasing drinks/snacks out of the machines, stuff in bookstore.
- I don't really spend much time on campus, so I don't need the card for much.
- Acceptance by local businesses.
- Cash deposits.
- Is there a way that I could transfer money electronically from my bank to the card account?
- Transfers from checking account (internet access).
- Laundry facilities in Southside dorms instead of getting change to pay to wash. It is to much.

4. Are there any comments you would like to make regarding the Nautilus Card and your experiences using the card?

- The card is not very appealing. It's too plain, too dull. Make a new look for it.
- How can staff obtain balance of their card?
- If I were to use the financial perks of this card and invest my money into it, I would want a
- When scanned at the curriculum library, my card is showing that it is expired. I was a student
If I don't have my card why can't I just use the 14 digit code? If I have forgotten my card I
I have taken this survey and would like to use the library.
When I first used it I was unable to get one and need to try again.

5. Did you know that you can receive a refund of any funds remaining in your Nautilus Card Ac

<table>
<thead>
<tr>
<th></th>
<th>6 No</th>
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</thead>
<tbody>
<tr>
<td>32</td>
<td>Yes</td>
</tr>
</tbody>
</table>
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<table>
<thead>
<tr>
<th>Copiers/Microfilm</th>
<th>Public Fax</th>
<th>Payments for Housing, Fees, and/or Fines</th>
<th>Food Purchases at Dining Facilities</th>
<th>Meal Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>18</td>
<td>1</td>
<td>10</td>
<td>25</td>
<td>6</td>
</tr>
</tbody>
</table>

I did not put money on my card, I was not sure of how much I would spend on-campus, since I live off-campus.

Hey I was wondering if there is any way that we could put money on the NC online? I think it would be a great idea if we could and more convenient.

Computer access to computers in the sail & cyber lounge on campus credit as well as debit.

Is there a way that I could transfer money electronically from my bank to the card account? With that simple function and electronic request for payment of fees, fines, etc.

Laundry facilities in Southside dorms instead of getting change to pay to wash. It is too much of a hassle.

4. Are there any comments you would like to make regarding the Nautilus Card and your experiences using the card?

If I were to use the financial perks of this card and invest my money into it, I would want a monthly statement showing purchases made, so that I could create a balance sheet, like a checkbook.

When scanned at the curriculum library, my card is showing that it is expired. I was a student at UWF in 1998. I re-enrolled this Jan. and got a new NC. Please update the computer.
If I don't have my card why can't I just use the 14 digit code? If I have forgotten my card I can not eat, get into my building. Nothing. It seems a little overboard to think that someone else is going to remember my 14 digit code don't you think?

Did you know that you can receive a refund of any funds remaining in your Nautilus Card Account when you graduate?
If I were to use the financial perks of this card and invest my money into it, I would want a monthly statement showing purchases made, so that I could create a balance sheet, like a checkbook.

<table>
<thead>
<tr>
<th>Vending Machine Purchases</th>
<th>Laundry Facilities</th>
<th>Postal Services</th>
<th>Bookstore Purchases</th>
</tr>
</thead>
<tbody>
<tr>
<td>22</td>
<td>7</td>
<td>11</td>
<td>17</td>
</tr>
</tbody>
</table>
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<table>
<thead>
<tr>
<th>Printing Services</th>
<th>Gym and/or Pool Access</th>
<th>Health Center Services</th>
<th>Door Access</th>
<th>Long Distance Calling Card</th>
</tr>
</thead>
<tbody>
<tr>
<td>13</td>
<td>23</td>
<td>8</td>
<td>12</td>
<td>1</td>
</tr>
<tr>
<td>Printing in Computer Lab</td>
<td>Payroll Deduction (employees only)</td>
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<td>27</td>
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</table>
### Nautilus Card Survey Results

<table>
<thead>
<tr>
<th>Service</th>
<th>Grad Expo Oct 03</th>
<th>Grad Expo Feb 04</th>
<th>Grad Expo Oct 04</th>
<th>Grad Expo Feb 05</th>
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</thead>
<tbody>
<tr>
<td># of Surveys</td>
<td>98</td>
<td>95</td>
<td>Hurricane Ivar</td>
<td>32</td>
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<tr>
<td>ID Card</td>
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<td>Q not asked</td>
<td>28</td>
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<tr>
<td>Library-Check out</td>
<td>87</td>
<td>81</td>
<td>27</td>
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<tr>
<td>Library-Online</td>
<td>71</td>
<td>66</td>
<td>25</td>
<td></td>
</tr>
<tr>
<td>Financial Aid Pickup</td>
<td>36</td>
<td>36</td>
<td>12</td>
<td></td>
</tr>
<tr>
<td>Copier/Microfilm Copies</td>
<td>67</td>
<td>68</td>
<td>24</td>
<td></td>
</tr>
<tr>
<td>Public Fax</td>
<td>8</td>
<td>6</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>Payments to Cashier-Fees and Fines</td>
<td>9</td>
<td>17</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>Food Purchases</td>
<td>51</td>
<td>55</td>
<td>18</td>
<td></td>
</tr>
<tr>
<td>Meal Plan</td>
<td>2</td>
<td>2</td>
<td>3</td>
<td></td>
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<tr>
<td>Vending Machines</td>
<td>58</td>
<td>58</td>
<td>22</td>
<td></td>
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<tr>
<td>Laundry</td>
<td>8</td>
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<td></td>
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<tr>
<td>Postal</td>
<td>15</td>
<td>26</td>
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<tr>
<td>Bookstore</td>
<td>39</td>
<td>46</td>
<td>15</td>
<td></td>
</tr>
<tr>
<td>Printing</td>
<td>Q not asked</td>
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<td>6</td>
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<tr>
<td>Gym/Pool</td>
<td>53</td>
<td>55</td>
<td>17</td>
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<tr>
<td>Health Center Services</td>
<td>22</td>
<td>39</td>
<td>9</td>
<td></td>
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<tr>
<td>Door Access</td>
<td>16</td>
<td>17</td>
<td>10</td>
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<tr>
<td>Calling Card</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>Printing-Computer Lab</td>
<td>71</td>
<td>68</td>
<td>23</td>
<td></td>
</tr>
<tr>
<td>Payroll Deduction-(Empl only)</td>
<td>2</td>
<td>5</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>Didn't know about function</td>
<td>15</td>
<td>22</td>
<td>7</td>
<td></td>
</tr>
<tr>
<td>Function wasn't useful</td>
<td>85</td>
<td>72</td>
<td>28</td>
<td></td>
</tr>
<tr>
<td>Knew you could get a refund</td>
<td>78</td>
<td>69</td>
<td>28</td>
<td></td>
</tr>
<tr>
<td>Didn't know you could get a refund</td>
<td>18</td>
<td>20</td>
<td>4</td>
<td></td>
</tr>
</tbody>
</table>

**Comments:**

- Extremely useful as a freshman
- It was fine.
- I'm not for it. I would rather use a pin# or my SSN. I lost my card and could not use it for other functions.
- Convenient - don't have to mess with money.
- I like it.
- It was very useful. I never carry cash on campus because of it.
- Nautilus Card extremely useful; ready to use.
- Good experience.
- Was excellent.
- Works great and convenient.
- Very useful to use when doing laundry and vending.
- Everything was great.
- It is a wonderful service. You don't have to keep up with the cash.
- Very useful to the student.
- Keep up the good work!
- Was good.
It made things easier when I didn't have cash available.
It was a great card to use, very beneficial.
Most useful card I've seen at any school.
Great for vending.
It's great - nice to use to access web page off campus.
Make door accessible sooner.
I've had mine a long time...it was very durable.
Made paying for things easier
Useful and convenient
Very helpful when using library access on computers outside of school.
Having it was convenient for copy machines and vending.
I think it was very useful to have a discount on copies if I used my card - thanks!
It has been a useful tool.
Would like to see it accepted at local off-campus businesses.
Somehow getting the community involved and using it for student discounts, etc.
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When I first used it I was unable to get one and need to try again.
Acceptance of NC by local merchants.
Entry into dorm rooms.
I would like to be able to get cash out of my card.
I haven't needed them.
Sturdier card.
Visa/check card option off campus.
I really wish that I could check my account balance online on compass. It is a pain in the neck to hav
To be able to use it as a legal Identification card. Be able to use it outside of campus, possible at est;
I would like to see the south side residence halls get a NC machine in the laundry facilities.
Keys to dorms.
Post hurrican ivan I have not been able to make any vending machine purchases.
All seem to be very helpful and useful.
Sometimes, I would like to get cash out of my card.
I just became a student at UWF. It think it's great. Im new so give me a couple of days. I haven't got.
I didn't know where the fax machine was. So I went to Kinko's.
I haven't received any ID card from UWF or been offered any such ID card as mention above since I
This is the ugliest looking cards I have ever seen. Poor picture quality, poor printing, and the graphic
Maybe Off campus discounts. Could utilize as a debit card too. Ex: FSU connects with Suntrust. Can't think of any. Use at local merchants like some other universities. Off campus business. At FWB. Able to use card at close off campus sites, ie, Albertson's, Circle K. Is very useful now. Gas Card. All the services are great. I think you have just about everything possible already. Not really any- it's great as is. All copiers to accept NC. It would be cool if we could use our card at off-campus businesses such as Firehouse, Target or Albe Community discounts if we show our card. (movies, food) The card was very usefull. I think all the service are useful and I can't think of any more at this time. Good as is. Off-campus purchases. Gas pumps. I think it is ok. Use it for access in some buildings during weekends. (MIS Lab) It was good. Very useful. It was very useful, but easy to lose. Convenient. Had a good experience. Vending machines tend to scratch card. It was useful and convienent. It was very useful & I liked how easy it was to use. I think that the NC is a great payment tool. It should no cost $10 to replace every card though. Good Deal. Is convenient for quick purchase of snacks. It was good and easy to use. It was extremely useful to use to go out to the clubs with. It was useful, especially copy discounts. I did not have a need to use it often but when I did use it, the functionality was always available. Very convenient as long as you keep a balance. Easy access card for identification. Sometimes there are problems using your card at the machines. Convenient. I think it's a good service & needs to be used more-make them more mandatory. I liked the convience. The service was ok. I like having the card. Having NC was a good idea. Make more durable. Glad the ss# is no longer on it. Good use. Make the vending machine readers more reliable. It is good, sometimes there are some problems with the vending machines.
It was very useful when purchasing items.
It's simpler to use.
Good idea.
It was very helpful.
Good program.
The card was very useful.
Community discount card.
Attendance for sign in.
Everything is pretty good.
Maybe to be able to pay parking tickets with it.
Different pockets.
Off campus purchases.
More stylish.
I knew about it, I didn't know how.
Don't charge to give credit card payments over the phone to add money to card.
Very convenient.
Works great, don't lose it.
Useful for the purposes of an off campus student.
It has been extremely helpful -thanks.
The card has served me well in my 4 year career at UWF.
Easy and fun to use.
Great card.
I'm glad the new cards do not show the ss#.
Problems with the strip.
It's really useful for me.
Refund on printing not used @ end of semester.
Nice to use for vending machines so you don't have to carry change.
Very useful.
Very convenient.
I like that the ss# was partially removed-ID security reasons.
Changing colors.
Fee waiver on lost/stolen cards (or discount).
Discounts offered to student on bookstore purchases throughout school year.
I think all of the areas are covered.
Be able to put money on card with debit/credit card, not just cash.
Perhaps combine the pages printed per semester with an ability to use for copies, although that may It's useful.
Wonderful program.
No help on stolen cards, (even when providing police report.)
Very valuable asset to UWF students.
Card is very useful.
Very useful.
Work in more vending machines-always says use cash.
Good job guys.
I think it's still pretty much a library card.
All vending machines on campus should take cards.
Complete family gym/pool use (free).
Possibly for use at local business like a check card.
Using student card for discounts at the theater.
I think they should make ID card smaller that goes on your key chain.
Can't think of any.
Very helpful.
I am not aware of what I can or could have used the card for.
Grocery shopping, gas, local business.
I was unaware at enrollment that the NC was already paid for when I paid fees and waited 2 years.
Very useful.
Never had any problems & useful.
I really like the NC, it offers a lot.
Good card, Glad they accept AmEx;
It's convenient.
Take better photos of students.
Very useful.
It is very convenient.
Best for vending machines. Printing is the best.
It's been great. I didn't have to worry about keeping up with my purse.
Better photos.
The features I have used have been convenient.
Machines are down a lot.
<table>
<thead>
<tr>
<th>Grad Expo Oct 05</th>
<th>Grad Expo Mar 06</th>
<th>Grad Expo Oct 06</th>
<th>03-04 Web</th>
<th>04-05 Web</th>
<th>05-06 Web</th>
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<tbody>
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<td>16</td>
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I'm not for it. I would rather use a pin# or my SSN. I lost my card and could not use it for other functions and it costs $10 to get a new one.
I did not put money on my card, I was not sure of how much I would spend on-campus, since I live off-campus.

Hey I was wondering if there is any way that we could put money on the NC online? I think it would be a great idea if we could and more convenient.

Is there a way that I could transfer money electronically from my bank to the card account? With that simple function and electronic request for payment of fees, fines, etc.

Laundry facilities in Southside dorms instead of getting change to pay to wash. It is too much of a hassle.

If I were to use the financial perks of this card and invest my money into it, I would want a monthly statement showing purchases made, so that I could create a balance sheet, like a checkbook.

I was a student at UWF in 1998. I re-enrolled this Jan. and got a new NC. Please update the computer.

It, get into my building, Nothing. It seems a little overboard to think that someone else is going to remember my 14 digit code don’t you think?

I really wish that I could check my account balance online on compass. It is a pain in the neck to have to go to a vending machine or somewhere on campus to check the balance.

I just became a student at UWF. I think it’s great. I’m new so give me a couple of days. I haven’t got one yet but it sounds great.

I haven’t received any ID card from UWF or been offered any such ID card as mentioned above since I begin classes this past summer. Please let me know what I need to do to get a UWF ID card.

This is the ugliest looking cards I have ever seen. Poor picture quality, poor printing, and the graphic designs are nowhere near a University Identification card. A card resembling the spirit of the Univ. would be nice.

To be able to use it as a legal Identification card. Be able to use it outside of campus, possible at establishments such as grocery stores or gas stations.

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It would be cool if we could use our card at off-campus businesses such as Firehouse, Target or Albertsons.
not be economical.
If I don't have my card why can't I just use the 14 digit code? If I have forgotten my card I can not eat, get into my building, Nothing. It seems a little overboard to think that someone else is going to remember my 14 digit code don't you think?

This is the ugliest looking cards I have ever seen. Poor picture quality, poor printing, and the graphic designs are nowhere near a University Identification card. A card resembling the spirit of the Univ. would be much more appreciated.

14 digit code don't you think?

much more appreciated.