Macintosh Users Survey on Software Use

Conducted 26-October-2005 through 2-November-2005

Advertised via ARGUS and LSP listserv, with request for LSPs to encourage Macintosh user populations to respond.

Total of 49 responses.
General Summary of Macintosh Software Use Survey

1. Respondents

There were a total of 49 responses to the survey. The general breakdown by division/college was:

<table>
<thead>
<tr>
<th>Division</th>
<th>Responses</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>College of Arts and Sciences</td>
<td>36</td>
<td>74%</td>
</tr>
<tr>
<td>College of Business</td>
<td>1</td>
<td>2%</td>
</tr>
<tr>
<td>College of Professional Studies</td>
<td>3</td>
<td>6%</td>
</tr>
<tr>
<td>Academic Affairs (other)</td>
<td>2</td>
<td>4%</td>
</tr>
<tr>
<td>Administrative Affairs</td>
<td>1</td>
<td>2%</td>
</tr>
<tr>
<td>Student Affairs</td>
<td>1</td>
<td>2%</td>
</tr>
<tr>
<td>President’s Division</td>
<td>4</td>
<td>8%</td>
</tr>
<tr>
<td>Unspecified</td>
<td>1</td>
<td>2%</td>
</tr>
</tbody>
</table>

Within the College of Arts and Sciences, departments responding were:

<table>
<thead>
<tr>
<th>Department</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Archaeology</td>
<td>1</td>
</tr>
<tr>
<td>Art</td>
<td>4</td>
</tr>
<tr>
<td>Biology</td>
<td>1</td>
</tr>
<tr>
<td>Communication Arts</td>
<td>6</td>
</tr>
<tr>
<td>Computer Science/IHMC</td>
<td>4</td>
</tr>
<tr>
<td>Dean’s Office</td>
<td>1</td>
</tr>
<tr>
<td>English and Foreign Languages</td>
<td>2</td>
</tr>
<tr>
<td>Environmental Studies</td>
<td>1</td>
</tr>
<tr>
<td>History</td>
<td>1</td>
</tr>
<tr>
<td>Honors</td>
<td>1</td>
</tr>
<tr>
<td>Music</td>
<td>1</td>
</tr>
<tr>
<td>Philosophy and Religious Studies</td>
<td>1</td>
</tr>
<tr>
<td>Physics</td>
<td>2</td>
</tr>
<tr>
<td>Psychology</td>
<td>1</td>
</tr>
<tr>
<td>Theater/FPA</td>
<td>2</td>
</tr>
<tr>
<td>Unspecified</td>
<td>7</td>
</tr>
</tbody>
</table>

2. Applications

The charts on the following pages summarize the responses on application use for various functions.
Chart 1 – All Applications

Chart 2 – Electronic Mail
Chart 5 – Word Processing

Function: WORD PROCESSING

Total

Sum of NumResp

Application

Chart 6 – Database

Function: DATABASE

Total

Sum of NumResp

Application
Chart 7 – Graphics

Function: GRAPHICS

Chart 8 – Web Browser

Function: WEB BROWSER
Chart 9 – Web Design

Chart 10 – File Transfer (FTP)
The following pages show the detailed results available from the SurveyMonkey.com application, which was used to conduct the online survey.
Results Summary

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...  Total: 49
Visible: 49

2. Untitled Page

1. Are you

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>UWF Faculty</td>
<td>57.1%</td>
<td>28</td>
</tr>
<tr>
<td>UWF Staff</td>
<td>28.6%</td>
<td>14</td>
</tr>
<tr>
<td>LSP</td>
<td>6.1%</td>
<td>3</td>
</tr>
<tr>
<td>Lab Manager</td>
<td>8.2%</td>
<td>4</td>
</tr>
</tbody>
</table>

Total Respondents 49
(skipped this question) 0

2. In what college or department do you work?

Total Respondents 48
(skipped this question) 1

3. What Mac hardware do you use?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>earlier than G3</td>
<td>2%</td>
<td>1</td>
</tr>
<tr>
<td>G3</td>
<td>22.4%</td>
<td>11</td>
</tr>
<tr>
<td>G4</td>
<td>55.1%</td>
<td>27</td>
</tr>
<tr>
<td>G5</td>
<td>40.8%</td>
<td>20</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>10.2%</td>
<td>5</td>
</tr>
</tbody>
</table>

Total Respondents 49
(skipped this question) 0

4. What Mac operating system do you use?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percent</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>OS 9 or earlier</td>
<td>20.4%</td>
<td>10</td>
</tr>
<tr>
<td>OS 10, version 2 (Jaguar)</td>
<td>18.4%</td>
<td>9</td>
</tr>
<tr>
<td>OS 10, version 3 (Panther)</td>
<td>18.4%</td>
<td>9</td>
</tr>
<tr>
<td>OS 10, version 4 (Tiger)</td>
<td>61.2%</td>
<td>30</td>
</tr>
</tbody>
</table>
3. Software

5. What email applications do you use?

<table>
<thead>
<tr>
<th>Application</th>
<th>Response Percent</th>
<th>Response Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entourage</td>
<td>52.5%</td>
<td>21</td>
</tr>
<tr>
<td>Eudora</td>
<td>10%</td>
<td>4</td>
</tr>
<tr>
<td>None</td>
<td>7.5%</td>
<td>3</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>40%</td>
<td>16</td>
</tr>
<tr>
<td>Total Respondents</td>
<td>40</td>
<td></td>
</tr>
</tbody>
</table>

6. What calendaring applications do you use?

<table>
<thead>
<tr>
<th>Application</th>
<th>Response Percent</th>
<th>Response Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entourage</td>
<td>12.8%</td>
<td>5</td>
</tr>
<tr>
<td>Meeting Maker</td>
<td>35.9%</td>
<td>14</td>
</tr>
<tr>
<td>None</td>
<td>30.8%</td>
<td>12</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>30.8%</td>
<td>12</td>
</tr>
<tr>
<td>Total Respondents</td>
<td>39</td>
<td></td>
</tr>
</tbody>
</table>

7. What spreadsheet applications do you use?

<table>
<thead>
<tr>
<th>Application</th>
<th>Response Percent</th>
<th>Response Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excel</td>
<td>82.1%</td>
<td>32</td>
</tr>
<tr>
<td>None</td>
<td>15.4%</td>
<td>6</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>2.6%</td>
<td>1</td>
</tr>
<tr>
<td>Total Respondents</td>
<td>39</td>
<td></td>
</tr>
</tbody>
</table>

8. What word processing applications do you use?

<table>
<thead>
<tr>
<th>Application</th>
<th>Response Percent</th>
<th>Response Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Word</td>
<td>95%</td>
<td>38</td>
</tr>
<tr>
<td>None</td>
<td>2.5%</td>
<td>1</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>22.5%</td>
<td>9</td>
</tr>
<tr>
<td>Total Respondents</td>
<td>40</td>
<td></td>
</tr>
</tbody>
</table>
9. What database applications do you use?

<table>
<thead>
<tr>
<th>Application</th>
<th>Response Percent</th>
<th>Response Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>File Maker</td>
<td>10.8%</td>
<td>4</td>
</tr>
<tr>
<td>None</td>
<td>83.8%</td>
<td>31</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>5.4%</td>
<td>2</td>
</tr>
</tbody>
</table>

Total Respondents: 37

10. What graphics applications do you use?

<table>
<thead>
<tr>
<th>Application</th>
<th>Response Percent</th>
<th>Response Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Photoshop</td>
<td>65%</td>
<td>26</td>
</tr>
<tr>
<td>Illustrator</td>
<td>37.5%</td>
<td>15</td>
</tr>
<tr>
<td>FreeHand</td>
<td>17.5%</td>
<td>7</td>
</tr>
<tr>
<td>Creative Suite</td>
<td>12.5%</td>
<td>5</td>
</tr>
<tr>
<td>Quark</td>
<td>12.5%</td>
<td>5</td>
</tr>
<tr>
<td>PageMaker</td>
<td>22.5%</td>
<td>9</td>
</tr>
<tr>
<td>None</td>
<td>20%</td>
<td>8</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>45%</td>
<td>18</td>
</tr>
</tbody>
</table>

Total Respondents: 40

11. What Web browsers do you use?

<table>
<thead>
<tr>
<th>Browser</th>
<th>Response Percent</th>
<th>Response Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet Explorer</td>
<td>50%</td>
<td>20</td>
</tr>
<tr>
<td>Safari</td>
<td>85%</td>
<td>34</td>
</tr>
<tr>
<td>Netscape</td>
<td>17.5%</td>
<td>7</td>
</tr>
<tr>
<td>Firefox</td>
<td>40%</td>
<td>16</td>
</tr>
<tr>
<td>None</td>
<td>0%</td>
<td>0</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>5%</td>
<td>2</td>
</tr>
</tbody>
</table>

Total Respondents: 40

12. What file transfer software (FTP) do you use?

<table>
<thead>
<tr>
<th>Software</th>
<th>Response Percent</th>
<th>Response Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fetch</td>
<td>52.6%</td>
<td>20</td>
</tr>
<tr>
<td>SecureFTP</td>
<td>2.6%</td>
<td>1</td>
</tr>
</tbody>
</table>

Total Respondents: 21
13. What Web design tools do you use?

- Dreamweaver: 26.3% (10)  
- GoLive: 10.5% (4)  
- None: 57.9% (22)
- Other (please specify): 13.2% (5)

Total Respondents: 38

(skipped this question) 11

14. What other software applications do you use on your Mac that are critical to your work?

Total Respondents: 25

(skipped this question) 24

15. How well do you believe that the software applications you are using meet your needs?

<table>
<thead>
<tr>
<th>Application</th>
<th>Extremely well</th>
<th>Very well</th>
<th>Acceptable</th>
<th>Not well at all</th>
<th>Not at all</th>
<th>N/A</th>
<th>Response Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email</td>
<td>41% (16)</td>
<td>44% (17)</td>
<td>8% (3)</td>
<td>3% (1)</td>
<td>5% (2)</td>
<td></td>
<td>1.70</td>
</tr>
<tr>
<td>Calendaring</td>
<td>26% (10)</td>
<td>24% (9)</td>
<td>18% (7)</td>
<td>0% (0)</td>
<td></td>
<td></td>
<td>1.88</td>
</tr>
<tr>
<td>Spreadsheet</td>
<td>42% (16)</td>
<td>34% (13)</td>
<td>11% (4)</td>
<td>0% (0)</td>
<td>13% (5)</td>
<td></td>
<td>1.64</td>
</tr>
<tr>
<td>Word Processing</td>
<td>49% (19)</td>
<td>38% (15)</td>
<td>13% (5)</td>
<td>0% (0)</td>
<td>0% (0)</td>
<td></td>
<td>1.64</td>
</tr>
<tr>
<td>Database</td>
<td>9% (3)</td>
<td>6% (2)</td>
<td>3% (1)</td>
<td>3% (1)</td>
<td>79% (26)</td>
<td></td>
<td>2.00</td>
</tr>
<tr>
<td>Graphics</td>
<td>51% (20)</td>
<td>23% (9)</td>
<td>5% (2)</td>
<td>5% (2)</td>
<td>15% (6)</td>
<td></td>
<td>1.58</td>
</tr>
<tr>
<td>Web Browser</td>
<td>47% (18)</td>
<td>39% (15)</td>
<td>11% (4)</td>
<td>0% (0)</td>
<td>3% (1)</td>
<td></td>
<td>1.62</td>
</tr>
<tr>
<td>FTP</td>
<td>31% (11)</td>
<td>22% (8)</td>
<td>11% (4)</td>
<td>0% (0)</td>
<td>36% (13)</td>
<td></td>
<td>1.70</td>
</tr>
<tr>
<td>Web Design</td>
<td>24% (9)</td>
<td>19% (7)</td>
<td>8% (3)</td>
<td>3% (1)</td>
<td>46% (17)</td>
<td></td>
<td>1.80</td>
</tr>
</tbody>
</table>

Total Respondents: 39

(skipped this question) 10

4. Thank You!

16. Remember the purpose of this survey is to identify common software needs among UWF Mac users. Have we forgotten something? Or is there some specific information you would like to share to assist us?

Total Respondents: 17

(skipped this question) 32

17. If you would like to see a copy of the results of this survey, please provide your email address.

View

Total Respondents 22

(skipped this question) 27


11/14/2005
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...  Total: 49  Visible: 49

Page Size: Show 50 per page

In what college or department do you work?

1. CAS, Env. Studies
2. Art
3. Arts and Sciences
4. Computer Science
5. Library Admin and Voyager newspaper
6. Administrative Affairs
7. Art Department
8. Art department
9. CAS
10. Recreation
11. ITS
12. ITS
13. Music
14. Marketing Communications
15. COPS
16. CoPS
17. English/Foreign Languages
18. Philosophy & Religious Studies
19. College of Business
20. Academic Affairs
21. Dept of Teacher Education
22. CAS Archaeology Institute
23. University Marketing Communications
24. Comm Arts
25. History
26. English and Foreign Languages
27. CEDB/Biology
28. Comm Ats
29. CAS Dean
30. Computer Science
31. College of Arts and Sciences
32. Art
33. Communication Arts
34. Comm arts
35. Arts and Sciences
36. CAS
37. Honors
38. Psychology in CAS
39. CAS-Communication Arts
40. DFPA
41. A&S
42. Theatre
43. Physics
44. CAS/CS
45. Com Arts (CAS)
46. CAS
47. ihmc
48. Physics
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...  Total:  49  
Visible: 49

Page Size:  Show 25 per page  

What Mac hardware do you use?

1. I MAC
2. iMac
3. iBook
4. Powerbook G4
5. all the above
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...  Total: 49
Visible: 49

Page Size: Show 10 per page

What Mac operating system do you use?

1. Mac OS X 10.2.8 (6R73)
2. Mac OSX 10.2.8
3. OS X
4. all the above
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...  Total: 49
Visible: 49

What email applications do your use?
1. Mail (Apple)
2. mozilla thunderbird
3. juno, argomail
4. Netscape
5. WebMail
6. MacMail
7. argomail
8. Gmail hotmail .mac argomail
9. Thunderbird
10. Gmail
11. Explorer, Safari
12. Mail
13. Apple Mail
14. Mac Mail (default)
15. Mail
16. Outlook Express Web
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...  Total: 49  Visible: 49

Page Size: Show 25 per page  Displaying 1 - 12 of 12

What calendaring applications do you use?

1. iCal
2. iCal
3. Palm
4. Now Update
5. Palm and iCal
6. iCal
7. iCal
8. iCalendar
9. iCalendar
10. Personal Digital Assistant
11. iCal
12. iCal

Page Size: Show 25 per page  Displaying 1 - 12 of 12

http://www.surveymonkey.com/TextBreakdown.asp?U=140913092202&SID=1409130&QID=1...  11/14/2005
Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...
Total: 49
Visible: 49

Page Size: Show 10 per page

What spreadsheet applications do you use?
1. Appleworks
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

What word processing applications do you use?

1. Pagemaker, InDesign
2. Adobe acrobat
3. the older corel
4. Correl WordPerfect
5. Apple Works
6. Pagemaker, Indesign
7. Apple Pages
8. Pages
9. AppleWorks
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...  Total: 49
Visible: 49

What database applications do you use?

1. Oracle
2. I'd like to get File Maker Pro
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...

Total: 49
Visible: 49

What graphics applications do you use?

1. AfterEffect, Final Cut Pro, DVD Studio Pro
2. iPhoto
3. Adobe InDesign
4. Fireworks, Final Cut Pro, After Effects
5. iPhoto
6. InDesign
7. GraphicConverter
8. InDesign
9. InDesign
10. All but Freehand
11. InDesign
12. Inspiration; would like Pagemaker type
13. Adobe InDesign
14. Painter
15. Vector Works CAD
16. Indesign -- which you should add...
17. InDesign
18. Final Cut Express
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...
Total: 49
Visible: 49

What Web browsers do you use?
1. Internet Explorer & safari
2. Omni Web
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter... Total: 49
Visible: 49

What file transfer software (FTP) do you use?
1. Transmit
2. Windows Commander
3. would like Fetch for Tiger, or equivalent
4. Cyberduck
5. Mac OS X (itself)
6. Transmit
Open-Ended Results Detail

Filter Results
To analyze a subset of your data, you can create one or more filters.

Add Filter...  Total: 49  Visible: 49

Page Size: Show 10 per page  Displaying 1 - 5 of 5

What Web design tools do you use?

1. Flash, Fireworks
2. Contribute
3. netscape
4. Netscape
5. BBEdit
Remember the purpose of this survey is to identify common software needs among UWF Mac users. Have we forgotten something? Or is there some specific information you would like to share to assist us?

1. I have not found a way to send email from my UWF account while traveling and when connected via commercial ISPs. I realize there is a "fix" for cox.net users but it is of no use to those of us who travel frequently and connect from a wide variety of networks. UWF web mail is clumsy (to put it nicely) and it doesn't work with my address book so I avoid it whenever possible. I realize this is part of a larger problem, and beyond the scope of this survey, but I did want to point this out.

2. ITs sometimes hard for the wireless server to identify a mac right away.

3. Please remember the Mac users when ordering products, and designing sites.

4. I think you've covered most everything except printer hardware.

5. How do we use common campus networked storage resources?

6. I have placed a wish list in previous "box"!

7. It would be nice if the school store carried a better (any) selection of Mac software, and advertised the fact. Yes we can order it or buy it online, but it would be nice to see it in the store.

8. I need something that will provide better video conferencing capabilities for online courses. I want to be able to video conference with 4 or 5 students all from our personal computers.

9. No

10. I would love to have updated versions of software. It would be great if quark in the comm arts mac lab worked. Having a tablet available for at least check out would be productive as well.

11. Just a comment. I am technically "bi-platform" as I have a Dell on my desk but very much prefer the ease of use of the Mac. This sometimes creates incompatibilities between the two machines that can prevent me from getting attachments to read well on the Mac if I've sent them from my school server. It would be great to get some assistance with this challenge. (I won't give up the Mac as my preferred platform).

12. It has been very frustrating trying to get the latest Mac Operating Systems, and at times various applications readily available to Windows users at UWF, e.g., SPSS, disk repair and virus software.

13. I would like to see OS updates (move to Tiger for instance)

14. Please remember that the power of the hardware must be able to handle the software. For example my G4's speed is underpowered for the Adobe Creative Suite.

15. Site license for Mathematica, Adobe CS, Macromedia Flash, and Macromedia Dreamweaver would be nice.

16. ARGONET functionality for the Mac's like PC's have. Site license for Mac operating systems, or atleast OS maintenance.

17. We are converting one of our tow major teaching labs from Wintel to Mac