University of West Florida

Making Way for Excellence: Student Satisfaction Team

Team Purpose: Focus attention on the gaps in student satisfaction that are most critical to students’ University experiences. Recommend strategies to close the gap and establish ongoing assessment.

Agenda

September 14, 2005
9:30 am
UC 265

1. Update on First Impressions Audit activities
2. Update on Service Recover Plan activities
3. New 90 Action Plan
4. Leadership Change